Traveler Code of Conduct

Purpose & Agreement

Hammock Expeditions is committed to providing safe, respectful and rewarding travel experiences for all participants. A successful program depends on travelers acting responsibly, respecting one another and the communities we visit, and following reasonable safety requirements and program guidelines.

All participants are expected to conduct themselves responsibly throughout the program and to comply with applicable laws, regulations, safety requirements and established rules at accommodations, transportation providers, activity sites and other venues visited during the program.

For travelers registering directly with Hammock Expeditions, acceptance of this Code of Conduct will form part of the registration process. When a program is booked or arranged through another tour operator, organization or third party, participation in a Hammock Expeditions-operated program remains subject to this Code of Conduct whether or not registration is completed directly with Hammock Expeditions.

Respectful Conduct

All participants are expected to treat fellow travelers, Hammock Expeditions representatives, guides, instructors, suppliers, local residents and other members of the public with respect and courtesy throughout the program.

Behavior that is disruptive, threatening, intimidating, discriminatory, harassing or otherwise inappropriate will not be tolerated. Participants are expected to respect cultural differences, local customs, personal boundaries and the property of others.

Participants must also respect the rules and expectations of accommodations, transportation providers, restaurants, educational institutions, activity providers, attractions and other facilities visited during the program.

Travelers are expected to conduct themselves in a manner that does not negatively affect the experience, safety or well-being of other participants or interfere with the group's ability to continue the planned program.

Care of the Places We Visit

Hammock Expeditions believes that responsible travel includes showing respect for the communities, environments and facilities that welcome our travelers. Participants are expected to treat each destination with care and to respect local customs, natural environments, cultural sites and the property of others.

Before leaving an accommodation, activity site, transportation vehicle, restaurant or other venue, participants should collect their personal belongings, dispose of waste appropriately and leave the area in the same or better condition than it was found.

Participants are expected to follow any environmental, conservation or site-specific requirements communicated by local authorities, guides, activity providers or property owners. Wildlife, natural features, cultural artifacts and protected areas should always be treated respectfully and in accordance with applicable rules.

Our goal is simple: to enjoy extraordinary places while helping ensure that our presence has a positive rather than negative impact on the people and destinations that welcome us.

Following Instructions & Safety

Participants are responsible for making reasonable choices regarding their personal safety and for following all safety requirements associated with the program. Instructions provided by Hammock Expeditions representatives, guides, instructors, transportation personnel, activity providers or other qualified professionals must be followed when they relate to the safe operation of an activity or service.

Participants must properly use required safety equipment and protective gear and comply with instructions relating to transportation, accommodations, activities and program venues. Participants should not intentionally place themselves or others at risk, enter restricted areas, tamper with safety or emergency equipment, or misuse emergency services.

During specialized or adventure activities, participants are expected to follow the instructions, safety procedures and participation requirements established by the qualified provider or instructor. **A participant may be restricted from or removed from an activity when their actions, condition or failure to follow safety requirements could create an unreasonable risk to themselves or others.**

Participants should promptly report accidents, injuries, illness, unsafe conditions or other safety concerns to a Hammock Expeditions representative or appropriate activity provider.

Children & Family Travelers

For programs in which minors are traveling with a parent, legal guardian or other designated accompanying adult, the accompanying adult remains responsible for the minor's supervision, behavior and well-being throughout the program.

Minors must follow this Code of Conduct as well as any age, safety or participation requirements established by transportation providers, accommodations, activity providers, guides or instructors. Parents and accompanying adults are responsible for ensuring that minors in their care understand and follow these requirements.

At no time does a Hammock Expeditions Tour Director, representative, guide or other member of the travel team assume responsibility for the supervision or care of a minor. Responsibility for the minor remains at all

times with the parent, legal guardian, teacher, chaperone or other designated accompanying adult, as applicable.

During an organized activity, qualified guides or instructors may provide direct instruction to a minor and may be responsible for the safe delivery of that activity. This does not transfer the accompanying adult's overall supervisory responsibility for the minor to Hammock Expeditions or its Tour Director.

Hotels & Accommodations

Participants are expected to respect accommodations, their employees, other guests and the property itself. All accommodation rules must be followed, including requirements relating to noise, access to facilities, restricted areas, room occupancy and use of amenities.

Participants should be considerate of other guests at all times, particularly during evening and overnight hours. When returning to an accommodation late in the evening, travelers are expected to enter and move through the property quietly and avoid unnecessarily disturbing other guests.

Participants are responsible for their personal belongings, incidental charges and other expenses associated with their room unless those expenses are specifically included as part of the program. Any damage, maintenance concern or other issue affecting the room or property should be reported promptly.

When minors are traveling as part of a family or general travel program, the parent, legal guardian or designated accompanying adult is responsible for establishing appropriate curfews and ensuring that minors comply with accommodation rules and remain appropriately supervised.

Participants will be financially responsible for damage, excessive cleaning, unauthorized charges or other costs resulting from their actions or the actions of minors for whom they are responsible.

Transportation

Participants are expected to behave responsibly and follow all safety instructions provided by drivers, flight crews, vessel crews, Hammock Expeditions representatives and other transportation personnel.

Seat belts or other passenger restraints must be worn whenever provided and required. Participants must comply with safety requirements applicable to the vehicle or mode of transportation being used and should keep aisles, emergency exits and access areas clear.

Participants are responsible for keeping their personal belongings secure and for removing personal items and disposing of waste appropriately before leaving any vehicle.

Participants are expected to arrive at designated departure points at the stated time. Travelers who choose to separate from the group are responsible for ensuring that they rejoin the group at the designated place and time and may be responsible for any additional transportation or other expenses resulting from a missed departure.

Alcohol, Drugs & Prohibited Substances

Adult participants may purchase and consume alcoholic beverages when permitted by applicable law and the policies of the accommodation, activity provider or other establishment. Programs that include wine, beer, spirits or other tasting experiences are subject to the same requirements.

Participants are expected to consume alcohol responsibly and remain capable of making appropriate decisions regarding their own safety and conduct. Alcohol consumption must not interfere with the safety, comfort or experience of other travelers or disrupt the operation of the program.

Hammock Expeditions or an activity provider may restrict a participant from an activity when alcohol consumption or impairment could create a safety risk or when participation would violate the provider's safety requirements.

The possession, purchase, use or distribution of illegal drugs or other prohibited substances is not permitted. Participants are responsible for complying with the laws of the destination being visited as well as any applicable rules established by transportation providers, accommodations and activity providers.

Participants may not possess weapons or other items prohibited by applicable law or by a transportation provider, accommodation, activity provider or other program facility.

Property, Equipment & Financial Responsibility

Participants are expected to treat all property, facilities, equipment and materials made available during the program with care and respect. This includes accommodations, transportation vehicles, activity venues, rented or borrowed equipment and property belonging to others.

Participants must use equipment only as instructed and for its intended purpose. Any damage, loss or malfunction should be reported promptly to a Hammock Expeditions representative, guide, instructor or activity provider.

Participants are financially responsible for costs resulting from deliberate damage, misuse, negligence, loss of rented or borrowed equipment, unauthorized purchases or other charges attributable to their actions. Participants traveling with minors are also responsible for such costs resulting from the actions of minors for whom they are responsible.

Participants should not handle, remove or use property or equipment unless they have permission to do so.

Serious Misconduct & Consequences

Hammock Expeditions reserves the right to take appropriate action when a participant's behavior threatens their own safety or well-being or that of others, significantly disrupts the program, violates this Code of Conduct, or fails to comply with reasonable safety requirements or the instructions of authorized program personnel.

Depending upon the nature and seriousness of the situation, action may include a warning, restriction or removal from an activity, removal from an accommodation or other facility, or removal from part or all of the program.

When a participant is removed from an activity or program, or when their behavior requires alternative arrangements to be made, the participant will be financially responsible for all resulting additional expenses. These may include, but are not limited to, replacement accommodations, transportation, airfare, meals, change fees, supplier penalties, forfeited payments and any additional costs incurred by Hammock Expeditions in responding to the situation. Hammock Expeditions will not be responsible for these additional expenses.

If the actions of one or more participants result in the traveling group being removed from an accommodation, activity, venue, transportation service or other program facility, the responsible participant(s) and/or contracting party may be held responsible for the additional costs resulting from that action, as applicable.

When behavior or circumstances present an immediate concern for the safety or well-being of the participant or others, Hammock Expeditions, an activity provider, accommodation or other authorized program personnel may take immediate action without following a progressive disciplinary process.

Acknowledgment

By accepting this Traveler Code of Conduct during the registration process, the participant confirms that they have reviewed, understood and agree to comply with the expectations and responsibilities described in this document.

For participants traveling with a minor, acceptance also confirms that the accompanying adult understands and accepts responsibility for the supervision and conduct of the minor in their care and will ensure that the minor complies with the applicable provisions of this Code.

The participant further acknowledges and accepts the financial responsibilities described in this Code of Conduct, including expenses that may result from damage, loss, misconduct, removal from an activity or program, alternative travel arrangements, or other circumstances resulting from the participant's actions or those of a minor for whom they are responsible.

For travelers registering directly with Hammock Expeditions, completion of the required online acknowledgment confirms acceptance of these terms. When a program is booked or arranged through another tour operator, organization or third party, participants remain subject to this Code of Conduct as a condition of participation in a Hammock Expeditions-operated program.

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