



Privacy Policy

This Privacy Policy governs the manner in which Hammock Expeditions, LLC, collects, uses, maintains and discloses information collected from users of the website, marketing materials, and/or travel services. This privacy policy applies to the site and all products and services offered by Hammock Expeditions LLC.

PERSONAL IDENTIFICATION INFORMATION

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, subscribe to the newsletter, request marketing materials, fill out a form, and in connection with other activities, services, features or resources we make available.

- Information we receive from clients and our travel partners is retained solely for the purpose of conducting daily business with our clients, suppliers and agents.
- Travelers will be asked for, as appropriate, name, contact details such as mailing address, phone, email, date of birth, passport details, medical concerns, dietary concerns and more.
- Any information we receive regarding travelers is shared only with suppliers so that they may use this information to book, confirm and provide the services as requested.
- Information is shared with our suppliers with the understanding that they will not disclose this information in any way except as needed to provide services meeting the clients' expectations.
- Upon request, we will password-protect any documents that contain personal information such as passport numbers, date of birth, personal address and these will be processed securely.

COOKIES

Our website may use "cookies" to enhance the user experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the site may not function properly.

HOW WE USE COLLECTED INFORMATION

Hammock Expeditions LLC may collect and use Users personal information for the following purposes:

- To improve customer service. Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To improve our Site. We may use feedback you provide to improve our products and services.
- To process payments. We may use the information Users provide about themselves when booking a tour to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- To send periodic emails. We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates,



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History, Language & Culture Tours

related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, they may do so by contacting us via our Site.

HOW WE PROTECT YOUR INFORMATION

- We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.
- Sensitive and private data exchange between the Site and its Users happens over an SSL secured communication channel and is encrypted and protected with digital signatures.

SHARING YOUR PERSONAL INFORMATION

- We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.
- As you browse the Site and other websites, online ad networks we work with may place anonymous cookies on your computer, and use similar technologies, in order to understand your interests based on your anonymous online activities, and thus to tailor more relevant ads to you. If you do not wish to receive such tailored advertising, you can visit [this page](#) to opt out of most companies that engage in such advertising. (This will not prevent you from seeing ads; the ads simply will not be delivered through these targeting methods.)

CHANGES TO THIS PRIVACY POLICY

Hammock Expeditions LLC has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

YOUR ACCEPTANCE OF THESE TERMS

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

CONTACTING US

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

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